



**Public Service Announcement
For Immediate Release**

**For Additional Information Contact
Ridgewood Water Department
water.ridgewoodnj.net**

RIDGEWOOD WATER 2017 HYDRANT FLUSHING SCHEDULE

Starting this evening, October 16, 2017, at 9 pm, Ridgewood Water (RW) will perform hydrant flushing in the systems of all four municipalities served by the utility. This is an essential part of our system maintenance program because it helps us to continue to provide you with high-quality water service.

In order to cleanse the system, we have to systematically open the fire hydrants to increase water flows. This allows us to “flush” any minerals and deposits from the pipes that may have accumulated. While flushing the system will not interrupt your water service, when crews are working in your area, you may notice a temporary drop in water pressure or discolored water. This is normal. If this happens, simply let your water run until it is clear. There are no health concerns associated with the minerals that get stirred up, but residents are urged to avoid doing laundry while crews are working.

Ridgewood Water will notify registered residents using the Swift Reach Reverse 911 calling system in advance of the work in their specific areas. Residents may register to receive these calls by clicking on the SwiftH2O link at the bottom of the Ridgewood Water website homepage at water.ridgewoodnj.net. On the RW website customers can also determine which flushing route they are in, the nearest hydrant to their property and review updates on the program. A video on the flushing process is also available for viewing on the website.

Questions on routes, maps or schedules can be directed to Neil Gallone, Jr. at 201-670-3372 (M-F 7:30am – 3:30pm) or ngallone@ridgewoodnj.net

Customer Tips

- Tap water may be discolored while crews are flushing in your area; **(9 pm to 4:30 am)** so you should avoid the use of washing machines and dishwashers during those hours. Even when the water is discolored, the water is safe for consumption.
- Discolored water may linger in your pipes after the flushing work has been completed. If so, run the cold water until the water runs clear.
- Before using the washing machine or dishwasher, check a nearby faucet for discolored water and run the water until it runs clear at the tap. If your laundry inadvertently becomes stained, **DO NOT PUT YOUR LAUNDRY IN THE DRYER.** Rewash clothes immediately using detergent and a rust remover such as “Red B Gone.” This product will be available from Ridgewood Water if needed at no cost to consumers and can be picked up at designated Ridgewood Water Department facilities. For information call Ridgewood Water at 201-670-5520. Most rust removers can also be used on stained fixtures such as sinks, tubs and toilets.
- If water pressure or water volume at the tap seems unusually low after flushing has been completed in your area, check your faucet aerators for trapped particles. If after doing so, the problem still exists, you should contact Ridgewood Water.

2017-2018 Flushing Schedules

RW will perform the flushing by “Pressure Zone”, not by municipality. Each “Pressure Zone” is essentially its own water system. Although our zones are connected and can have water transferred/pumped from one zone to another when needed, performing the flushing by zone is much easier on the operators maintaining the pressures and flows throughout the day. RW maintains 5 different “Pressure Zones” throughout our system, with two of our 5 zones crossing municipal boundaries.

RW will begin our schedule in the “Booster Zone” and “High Zone”, which are only in Wyckoff. Once both of those Zones have been flushed we will be moving to the “Intermediate Zone” which is in Wyckoff, Midland Park and Ridgewood. From there, we will perform flushing out the “Glen Hill Zone” in Midland Park and finish with the “Low Zone” which covers parts of all four municipalities served.

From our flushing program in 2015, we were able to determine that each hydrant can take between 2 and 60 minutes to run clear. The average time to run clear was 6 minutes. We will have two crews out flushing hydrants each evening between 9:00pm - 4:30am Monday evening – Saturday morning.

IN THE EVENT OF COLD WEATHER, WORK WILL BE SUSPENDED AND WILL RESUME WHEN TEMPERATURES ARE HIGH ENOUGH TO AVOID ICING.

Booster Zone (Estimated Schedule)

Route 1 – 27 Hydrants – 1 Blow-Off	(10/16/2017 – 10/18/2017)
Route 2 – 26 Hydrants – 2 Blow-Offs	(10/17/2017 – 10/19/2017)
Route 3 – 30 Hydrants	(10/18/2017 – 10/20/2017)
Route 4 – 26 Hydrants – 2 Blow-Offs	(10/19/2017 – 10/21/2017)
Route 5 – 24 Hydrants – 1 Blow-Off	(10/20/2017 – 10/23/2017)
Route 6 – 34 Hydrants – 1 Blow-Off	(10/21/2017 – 10/24/2017)

High Zone (Estimated Schedule)

Route 7 – 28 Hydrants – 1 Blow-Off	(10/17/2017 – 10/19/2017)
Route 8 – 44 Hydrants	(10/18/2017 – 10/20/2017)
Route 9 – 25 Hydrants – 3 Blow-Offs	(10/19/2017 – 10/21/2017)
Route 10 – 23 Hydrants	(10/20/2017 – 10/23/2017)
Route 11 – 35 Hydrants – 1 Blow-Off	(10/21/2017 – 10/24/2017)
Route 12 – 26 Hydrants	(10/23/2017 – 10/25/2017)
Route 13 – 36 Hydrants - 1 Blow-Off	(10/24/2017 – 10/26/2017)

Intermediate Zone (Estimated Schedule)

Route 14 – 43 Hydrants – 1 Blow-Off	(10/23/2017 – 10/25/2017)
Route 15 – 37 Hydrants	(10/24/2017 – 10/26/2017)
Route 16 – 29 Hydrants – 4 Blow-Offs	(10/25/2017 – 10/27/2017)
Route 17 – 36 Hydrants – 4 Blow-Offs	(10/26/2017 – 10/28/2017)
Route 18 – 27 Hydrants – 1 Blow-Off	(10/27/2017 – 10/31/2017)
Route 19 – 29 Hydrants – 1 Blow-Off	(10/30/2017 – 11/01/2017)
Route 20 – 28 Hydrants – 2 Blow-Offs	(10/31/2017 – 11/02/2017)
Route 21 – 37 Hydrants – 2 Blow-Offs	(11/01/2017 – 11/03/2017)
Route 22 – 23 Hydrants	(11/02/2017 – 11/04/2017)
Route 23 – 19 Hydrants	(11/03/2017 – 11/07/2017)

Route 24 – 34 Hydrants	(11/04/2017 – 11/08/2017)
Route 25 – 29 Hydrants – 2 Blow-Offs	(11/06/2017 – 11/08/2017)
Route 26 – 31 Hydrants	(11/07/2017 – 11/09/2017)
Route 27 – 26 Hydrants	(11/08/2017 – 11/10/2017)
Route 28 – 38 Hydrants	(11/09/2017 – 11/13/2017)
Route 29 – 28 Hydrants – 1 Blow-Off	(11/10/2017 – 11/14/2017)
Route 30 – 20 Hydrants	(11/13/2017 – 11/15/2017)

Glen Hill Zone (Estimated Schedule)

Route 31 – 37 Hydrants	(10/25/2017 – 10/27/2017)
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Low Zone (Estimated Schedule)

Route 32 – 19 Hydrants	(10/26/2017 – 10/28/2017)
Route 33 – 34 Hydrants	(10/27/2017 – 10/31/2017)
Route 34 – 37 Hydrants	(10/30/2017 – 11/01/2017)
Route 35 – 41 Hydrants	(10/31/2017 – 11/02/2017)
Route 36 – 30 Hydrants	(11/01/2017 – 11/03/2017)
Route 37 – 31 Hydrants	(11/02/2017 – 11/04/2017)
Route 38 – 36 Hydrants	(11/03/2017 – 11/07/2017)
Route 39 – 29 Hydrants – 2 Blow-Offs	(11/04/2017 – 11/08/2017)
Route 40 – 32 Hydrants – 1 Blow-Off	(11/06/2017 – 11/08/2017)
Route 41 – 43 Hydrants – 1 Blow-Off	(11/07/2017 – 11/09/2017)
Route 42 – 38 Hydrants	(11/08/2017 – 11/10/2017)
Route 43 – 35 Hydrants	(11/09/2017 – 11/13/2017)
Route 44 – 29 Hydrants	(11/10/2017 – 11/14/2017)
Route 45 – 42 Hydrants	(11/11/2017 – 11/15/2017)
Route 46 – 25 Hydrants	(11/13/2017 – 11/15/2017)
Route 47 – 39 Hydrants	(11/14/2017 – 11/16/2017)
Route 48 – 36 Hydrants	(11/15/2017 – 11/17/2017)
Route 49 – 34 Hydrants	(11/16/2017 – 11/18/2017)
Route 50 – 30 Hydrants	(11/17/2017 – 11/20/2017)
Route 51 – 30 Hydrants	(11/18/2017 – 11/21/2017)
Route 52 – 38 Hydrants – 2 Blow-Offs	(11/20/2017 – 11/22/2017)
Route 53 – 27 Hydrants	(11/21/2017 – 11/27/2017)
Route 54 – 38 Hydrants – Blow-Off	(11/22/2017 – 11/28/2017)
Route 55 – 32 Hydrants	(11/23/2017 – 11/29/2017)
Route 56 – 27 Hydrants	(11/27/2017 – 11/30/2017)
